



**Dear Valued Customer,**

Thank you for purchasing StorageWorks software from HP.

This software includes one year of standard business hours phone-in assistance and software update services.

**If you have purchased this software through an HP authorized reseller you must register with HP within 10 days of product receipt in order to receive phone-in support and software update services.**

**For customers in North America:**

**Fax** Complete the customer information section below, including your HP Product Number, and fax this letter to:  
(U. S.) 800-307-0361  
(Canada) 800-268-1921

For questions, call 800-386-1115, select option 3  
Canada call 1-800-268-1221

**For customers in other countries:**

Provide your customer information to the HP Services Contract Administrator for your country. Contact information for your country is available on the following website: [http://www.hp.com/country/us/eng/contact\\_us.html](http://www.hp.com/country/us/eng/contact_us.html). Under *find hp*, click on *worldwide sales and services* and navigate to your country contact information.

<b>Customer Information:</b>	
Software Purchased (please check all that apply):	
<input type="checkbox"/> T3669A HP ProLiant Storage Server iSCSI Feature Pack (Standalone Edition)	<input type="checkbox"/> T3670A HP ProLiant Storage Server iSCSI Feature Pack (Gateway Edition)
<input type="checkbox"/> T3671A HP ProLiant Storage Server iSCSI Snapshots (Standalone Edition)	<input type="checkbox"/> T3672A HP ProLiant Storage Server iSCSI Snapshots (Gateway Edition)
<input type="checkbox"/> T3674A HP ProLiant Storage Server iSCSI Direct Backup (Standalone Edition)	<input type="checkbox"/> T3675A HP ProLiant Storage Server iSCSI Direct Backup (Gateway Edition)
<input type="checkbox"/> T3673A HP ProLiant Storage Server iSCSI Clustering (Gateway Edition)	
Company Name:	Organization:
Shipping Address: Mail stop/Attn To: Street: City: State/Province: Zip/Postal Code: Country:	
Contact/Designated 1 <sup>st</sup> Caller Name:	
Contact Phone:	
Contact Email Address:	
Product Purchase Date:	
HP Order Number (from your entitlement certificate):	
Switch Serial Number:	
<b>To assist us in accurately capturing your product's configuration, please include a copy of your Entitlement Certificate or License Agreement, along with your packing slip or invoice containing product and serial numbers.</b>	

You will receive a service agreement identifier (SAID) or system handle along with a phone number. At that time, your phone-in support and software update service will be activated. Please retain this information in an accessible location so that your callers have access to it when placing a service request. We look forward to working with you.

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